

Emergency stain removal procedure

We have put together a short guide in dealing with everyday stains before we can assist in stain removal. Remember that in all instances:

ACT QUICKLY!

Prevention

If something gets spilled on your carpet, take prompt action to prevent staining. You will need some clean white absorbent cloth or tissue and the four basic solutions listed below. (Please check that your carpet is colourfast and safe to clean, by testing all solutions in an inconspicuous area before application).

Dry cleaning Solution

Surgical Spirit

Detergent Solution

One teaspoonful of gentle detergent for washing woollens, mixed with 0.75 litre (a half pint) of warm water.

Detergent and Vinegar Solution

Add one tablespoon of white (not malt) vinegar to the Detergent solution.

Ammonia Solution

One teaspoonful of branded household ammonia (available from hardware stores), mixed with one cup of warm water.

Tackle the Stains as Follows

Alcohol, Coffee, Tea, Liquid Food and Urine

Blot up surplus spillage. Use detergent vinegar solution. Work from the outer edge of the stain inwards, using a little at a time, blotting up with dry cloths frequently. See below for final rinse procedure

Chocolate, Sweets, Blood, Glue, Ice Cream, Milk, Soft Drinks and Vomit.

Scrape up excess with a blunt knife. Use a detergent solution starting at the outer edge. Blot dry. Follow up with Ammonia Solution. Blot dry. See below for final rinse procedure.

Unknown Stains

Scrape up excess with a blunt knife. Use a dry cleaning solution followed by Detergent and Vinegar Solution. Blot dry. See below for final rinse procedure.

Scrape up or blot surplus spillage. Use a dry cleaning solvent followed by clean Luke warm water. Blot dry. If further treatment is needed, use either Detergent or Detergent and Vinegar Solution. Blot dry. See below for final rinse procedure. Stain removal is achievable!

REMEMBER - ACT QUICKLY!

Scrape up the solids. Blot up the liquids, taking plenty of time. It is worth the effort. Mix the solution accurately. Test it on an out of the way piece of carpet. Always work from the outer edge of the stain to the centre.

NEVER OVER WET. Dab rather than scrub and never rub hard. Even though you do not completely remove the stain, the correct routine will give your professional cleaner, when called, the best possible chance of success.

Final Rinse Procedure

This rinse procedure is applicable to all the above methods of stain removal. Simply mix one part white vinegar and four parts water. Pour mixture into spray bottle and spray over the stained area. Blot dampened area (do not rub) to remove excess moisture. Spread white kitchen towel (stacked 6-8 sheets deep) over the affected area and place a weight, such as a book, directly on top. This will help the moisture residue to soak into the towels. Leave overnight and repeat if necessary

NOTE: Some new carpets have been subjected to anti-static and soil resistant treatments. Even when these have been applied, it is wise to follow the stain removal procedures suggested.

When you have done all this, if you still have a problem give us a call and we will send one of our highly skilled and professionally trained technicians around to help you.

Call 0121 311 1893

